

POSITION

## Customer Support Executive

Build the most caring  
support network in the  
stock broking world.

POSITION

LOCATION

Customer Support Executive

Anywhere

**We are looking for** people who don't just service a product but love building it, rotating across all business verticals and functions, and don't thrive on processes, NPS scores, incentives or targets.

**You will be** expected to learn fast, do your best, be happy and genuinely help our customers. You'll work closely with our CEO & founder who leads CHIMP (Customer Happiness Index at Market Pulse).

That's it.

If this sounds like your kind of challenge, take our screening test. We are eager to be impressed by you.

Take our screening test

# PERKS AND BENEFITS

## RE.BOOT

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▶ FORCED REJUVENATION BREAK

**20 DAYS  
A YEAR**

[READ MORE HERE](#)

## MEDICAL INSURANCE

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▶ MEDICAL COVER FOR YOUR COMPLETE FAMILY

**20 LACS**

# PEOPLE PRACTICES

## WFH

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We're currently in work-from-home mode. Anyone who's keen to join us is welcome to work from wherever they are comfortable.

## Caravan

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Every quarter, or when the pandemic allows, we bring the whole team together for a co-working and co-living experience in interesting, safe locations. WFH continues, but it can never replace the human bonds we cherish (and miss) so much.

## Gifts of Growth

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Every quarter, we come together to appreciate each other's awesomeness, and help each other grow through our challenges. We find this gifting season far more rewarding than performance reviews.

## Uppraisals

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Every year, we give flat increments across the organisation, plus ESOPs to every person regardless of their role or experience. We've chosen holistic, collective growth over competitive, individual gain.

## PRODUCT DECK

- ▶ **2M**  
DOWNLOADS
- ▶ **5.5 LAC**  
ACTIVE USER BASE
- ▶ **4.6**  
PLAY STORE RATING
- ▶ **45 MIN**  
SPENT PER USER PER DAY



## COMPANY DECK

- ▶ **42**  
TOTAL TEAM STRENGTH
- ▶ **\$1 MILLION**  
FUNDS RAISED
- ▶ **5 QUARTERS**  
UNBROKEN PROFITABILITY

[www.marketpulse.tech](http://www.marketpulse.tech)